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# PRIVACY NOTICE FOR PROSPECTIVE EMPLOYEES, WORKERS, AND CONTRACTORS

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## 2. PURPOSE OF THIS PRIVACY NOTICE

LifeCare Residences Limited is committed to protecting the privacy and security of your personal information.

LifeCare Residences Limited and subsidiaries, Battersea Place Retirement Village, Grove Place Retirement Village and Somerleigh Court Limited ("LCR", "we", "us", "our") are the "controller". This means that we are responsible for deciding how we hold and use personal information about you.

This privacy notice applies to all prospective candidates that apply for work with us, whether as an employee, worker, volunteer, intern or contractor. It seeks to inform you of how we will hold and use personal information about you, including why your personal data will be used and how long it will usually be retained for. This information must be provided

to you under the retained EU law version of the General Data Protection Regulation ((EU) 2016/679) (UK GDPR) and other applicable data protection law.

### 3. DATA PROTECTION PRINCIPLES

We are committed to ensuring that your personal data is used in compliance with the applicable laws and principles, which means that your data will be:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up-to-date.
- Kept only as long as necessary for the purposes we have told you about.
- Kept securely.

### 4. THE KIND OF INFORMATION WE WILL HOLD ABOUT YOU

In connection with your application for work with us, we will collect, store, and use the following categories of personal information about you:

- The information you have provided to us in your curriculum vitae and covering letter.
- The information you have provided on our application form, including name, title, address, telephone number, personal email address, date of birth, gender, right to work details, national insurance number, education history, employment history, references, qualifications, criminal convictions, work availability.
- Any information you provide to us during an interview or which we obtain as part of the recruitment process.

We may also collect, store and use the following "special categories" of more sensitive personal information:

- Information about your race or ethnicity, religious beliefs, sexual orientation and political opinions.
- Information about your health, including any medical condition, health and sickness records. This may also include:
  - details and evidence of your COVID-19 vaccination status or confirmation that you are exempt, as the case may be (however,

we will not require details of the circumstances relating to your exemption); and

- Information about criminal convictions and offences.

#### 4.1. HOW IS YOUR PERSONAL INFORMATION COLLECTED?

We collect personal information about candidates from the following sources:

- You, the candidate.
- The applicable recruitment agency from which you have been referred. We collect the following categories of data from recruitment agencies:
  - Personal contact details such as name, title, addresses, telephone numbers, and personal email addresses.
  - Date of birth.
  - Gender.
  - Qualification records, as applicable for your role.
  - Training records, as applicable for your role.
  - Recruitment information (including copies of right to work documentation, references and other information included in a CV or cover letter or as part of the application process).
- The following background check providers, from which we collect the following categories of data:
  - Disclosure and Barring Service in respect of criminal convictions.
  - The Nursing and Midwifery Council to obtain proof of registration and associated records (as applicable to your role).
- Your named referees, from whom we collect the following categories of data:
  - Full name.
  - Performance information.
  - Dates of employment.
- The following data from third parties is from a publicly accessible source.
  - Driving History Record.

#### 4.2. HOW WE WILL USE INFORMATION ABOUT YOU

We will use the personal information we collect about you to:

- Assess your skills, qualifications, and suitability for the role/work.

- Carry out background and reference checks, where applicable.
- Communicate with you about the recruitment process.
- Keep records related to our hiring processes.
- Comply with legal or regulatory requirements, including those in respect of the Nursing and Midwifery Council (as applicable).
- Ensure you meet our Company Policy requirements.

We will require the above information only if it is in our legitimate interests to consider you for a role / work.

We also need to process your personal information to decide whether to enter into a contract of employment or work with you.

Having received your CV and covering letter or your application form, and the results from any tests which we require you to take as part of our recruitment selection process, we will then process that information to decide whether you meet the basic requirements to be shortlisted for the role. If you do, we will decide whether your application is strong enough to invite you for an interview. If we decide to call you for an interview, we will use the information you provide to us at the interview to decide whether to offer you the role or alternative work. If we decide to offer you work, we will then take up references, carry out a criminal record check, and contact your referees before confirming your appointment.

#### 4.3. IF YOU FAIL TO PROVIDE PERSONAL INFORMATION

If you fail to provide information when requested which is necessary for us to consider your application (such as evidence of qualifications or work history), we will not be able to process your application successfully. For example, if we require a DBS check or references for this role and you fail to provide us with relevant details, we will not be able to take your application further.

#### 4.4. HOW WE USE PARTICULARLY SENSITIVE PERSONAL INFORMATION

We will use your particularly sensitive personal information in the following ways:

- We will use information about your disability status to consider whether we need to provide appropriate adjustments during the recruitment process, for example whether adjustments need to be made during a test or interview.
- We will use information about your COVID-19 vaccination status to assess the risk you pose to our vulnerable residents. In compliance with our policy on vaccination.

- We will use information about your race or national or ethnic origin, religious, philosophical or moral beliefs, or your sexual life or sexual orientation, to ensure meaningful equal opportunity monitoring and reporting.

#### 4.5. INFORMATION ABOUT CRIMINAL CONVICTIONS

We envisage that we will process information about criminal convictions.

We may be required to collect information about your criminal convictions history if we would like to offer you work (conditional on checks and any other conditions, such as references, being satisfactory). We are entitled, and on occasions required, to carry out a criminal records check in order to satisfy ourselves that there is nothing in your criminal convictions history which makes you unsuitable for the role. In particular:

- We are legally required by the Care Quality Commission (CQC) to carry out criminal record checks on all those we engage.
- All employment roles are covered by the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (SI 1975/1023) so all employees are subject to an enhanced check from the Disclosure and Barring Service. This means you are not entitled to withhold any information relating to criminal convictions, even if the conviction is “spent”.
- Contractor roles require a high degree of trust and integrity since it involves dealing with vulnerable adults and so we would like to ask you to seek a basic disclosure of your criminal records history.

We have in place an appropriate policy document and safeguards which we are required by law to maintain when processing such data. We will notify you throughout the recruitment process if and when this requirement becomes applicable to you.

#### 4.6. AUTOMATED DECISION-MAKING

You will not be subject to decisions that will have a significant impact on you based solely on automated decision-making.

### 5. DATA SHARING

#### 5.1. WHY MIGHT YOU SHARE MY PERSONAL INFORMATION WITH THIRD PARTIES?

We will only share your personal information with the following third parties for the purposes of processing your application:

- DBS Processing Body.
- Other entities in our group.

All our third-party service providers and other entities in the group are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

## 5.2. DATA SECURITY

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need-to-know. They will only process your personal information on our instructions, and they are subject to a duty of confidentiality. Details of these measures may be obtained from the General Manager.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

## 6. DATA RETENTION

### 6.1. HOW LONG WILL YOU USE MY INFORMATION FOR?

We will retain your personal information for a period of 12 months after we have communicated to you our decision about whether to appoint you to work. We retain your personal information for that period so that we can show, in the event of a legal claim, that we have not discriminated against candidates on prohibited grounds and that we have conducted the recruitment exercise in a fair and transparent way. After this period, we will securely destroy your personal information in accordance with our data policies or applicable laws and regulations.

If we wish to retain your personal information on file, on the basis that a further opportunity may arise in future and we may wish to consider you for that, we will write to you separately, seeking your explicit consent to retain your personal information for a fixed period on that basis.

## 7. RIGHTS OF ACCESS, CORRECTION, ERASURE, AND RESTRICTION

### 7.1. YOUR RIGHTS IN CONNECTION WITH PERSONAL INFORMATION

Under certain circumstances, by law you have the right to:

- Request access to your personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- Request correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- Request erasure of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- Request the transfer of your personal information to another party.

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the General Manager at the Village/ Nursing Home in writing.

## 7.2. RIGHT TO WITHDRAW CONSENT

When you applied for work with us, you provided consent to us processing your personal information for the purposes of the recruitment exercise. You have the right to withdraw your consent for processing for that purpose at any time. To withdraw your consent, please contact the General Manager at the Village/ Nursing Home. Once we have received notification that you have withdrawn your consent, we will no longer process your application and, subject to our retention policy, we will dispose of your personal data securely.

## 7.3. CONTACT AND COMPLAINTS

Head Office oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal

information, please contact Head Office on [info@lcr.uk.com](mailto:info@lcr.uk.com). You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.