

### Terms of Use

Welcome to the website operated by LifeCare Residences Limited ("Our Site"). By using Our Site, you agree to these Terms of Use. By accessing and using the Site, you agree to be bound by the following terms of use set out below. These terms of use may be updated by us from time to time without specific notice to you. By accessing and using the Site you agree to be bound by the latest terms. Therefore, you should review the terms of use regularly for this reason. If you do not wish to be bound by these terms of use, please exit the Site immediately.

#### 1. Purpose of Our Site

Our Site provides general information about our leasehold retirement properties, communities, and regulated care services. The content is intended to help you understand what we offer, but it is not tailored to your personal circumstances and does not constitute professional, financial, legal, or medical advice. We recommend seeking independent advice before making any decisions based on the information provided.

#### 2. Acceptable Use

We ask that you use Our Site responsibly. You agree not to:

- Use Our Site for any unlawful purpose or in violation of any applicable laws.
- Attempt to gain unauthorised access to any part of Our Site or its systems.
- Copy, scrape, or reproduce content without permission.
- Upload or transmit any harmful code or content.

We reserve the right to restrict or terminate access to Our Site if these terms are violated.

#### 3. Property Listings

Descriptions of properties on Our Site are for marketing purposes only. Availability, pricing, and specifications may change and are subject to contract. Nothing on Our Site constitutes a formal offer or agreement. For accurate and up-to-date information, [please contact our Sales and Marketing Managers.](#)

#### 4. Regulated Care Services

Information about our domiciliary care services and nursing home is provided in line with regulatory standards. However, care services are subject to individual assessments, availability, and compliance with Care Quality Commission (CQC) guidelines. For detailed information about our CQC registration and inspection reports, please visit our website.

### 5. No Guarantees

While we strive to keep Our Site accurate and up-to-date, we do not guarantee:

- That Our Site will meet your specific needs.
- That it will be error-free, secure, or uninterrupted.
- That all content is complete, current, or reliable.

### 6. Limitation of Liability

LifeCare Residences Limited is not liable for any loss or damage arising from your use of Our Site, including reliance on property or care service descriptions. This includes direct, indirect, incidental, or consequential damages.

### 7. Third-Party Links

Our Site may include links to external websites for your convenience. We are not responsible for the content or practices of these third-party sites. Visiting them is at your own discretion.

### 8. Intellectual Property

All content on Our Site is protected by copyright laws. You may view, download, or print content for personal, non-commercial use only. You may not copy, modify, or distribute any content without our written permission.

### 9. Changes to These Terms

We may update these Terms of Use from time to time. Please check this page regularly. Continued use of Our Site means you accept any changes.

### 10. Jurisdiction

These Terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

If you have any questions about these Terms of Use, [feel free to contact us](#).