OUR GUARANTEES

At LifeCare Residences, we do everything we can to make retirement the best time of our residents' lives. In every way, without exception.

To ensure our high standards are maintained, we don't just build our retirement communities, we manage and operate them as well.

We understand that making a move at this stage of your life is a big step. As an internationally renowned owner and operator of retirement communities, LifeCare Residences is committed to ensuring that buying and living in one of our communities is as easy as possible.

It is important to us at LifeCare Residences that residents live a rich and fulfilling retirement, free from financial worry. We believe the solutions we offer provide for an independent and friendly environment for all our residents to enjoy – both now and in the years ahead.

As leaders in retirement communities our commitment to you goes beyond the terms of the lease. For this reason, we offer two additional guarantees:

1. FIXED SERVICE CHARGE

We fix the monthly service charge as part of your purchase, which applies for the entire period of your ownership. This gives you certainty over your regular outgoings.

2. AN END TO SERVICE CHARGES AFTER NINE MONTHS*

LifeCare Residences guarantees that if we, as sole agent, have been unable to sell your apartment within nine months of you vacating and putting your home on the market, we will stop charging you the standard service charges from then on.

** To benefit from this guarantee you must continue to use us as sole agent until completion, and the transaction and the marketing of the property must not be frustrated for reasons beyond our control. If the apartment is marketed before probate has been granted and this frustrates a transaction, resulting in a failure to exchange or complete, or the transaction is unduly delayed by your or any of your representatives, LifeCare Residences reserves the right to stop time from accruing for the purpose of this guarantee.*